

When does summer camp go on sale?

Summer camp goes on sale on **March 4, 2013** for San Diego Natural History Museum members. Summer camp goes on sale on **March 11, 2013** for the general public.

When does summer camp start?

Camps begin the week of June 10 and run through the week of August 19. All camps are Monday–Friday. Morning camps run 9 AM–noon and afternoon camps run 1–4 PM.

Do you have full-day camps?

We do not offer any full-day camps. There are a couple weeks during the summer that we offer a morning camp and an afternoon camp that could be combined for a full-day ATtheNAT.

Our half-day camps can also be combined with those offered by other museums in the Park (collectively called the Balboa Park Summer Camp Collaborative) to provide a full-day camp experience. Visit http://balboapark.org/just-for-kids/summer-camp.php. Please note that this year, we are offering a full-day "I'm an Ologist" opportunity for 3rd-5th graders with the Museum of Man. As with the other institutions, you will need to register at each museum for your camp.

How much do camps cost?

Summer camps are \$125 per camper per camp for the general public. San Diego Natural History Museum members receive the option of early registration and a discounted rate of \$110 per program. Annual <u>family memberships</u> to the Museum are \$70 and will guarantee \$15 off your child's camp registration!

How old do you have to be to attend camp ATtheNAT?

Our camps are designed by grade level. Children in Pre-K/Kindergarten camps must be four years old at the start of camp and/or entering Kindergarten. Children in 1st–2nd camps or 3rd–5th camps should enroll in camp based on their upcoming grade level in September 2013. To ensure a high quality experience it is important that all participants are with their same-aged peers.

How do I register my child?

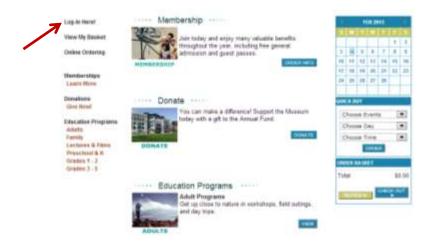
Register in person, <u>online</u>, or call 619.255.0210 or 877.946.7797. **Register soon, camps fill up quickly!**

Is online registration secure?

Yes. Our website has been verified by GeoTrust. You might not see the https:// at the top because of how our website is set up, but you can view the verification by right clicking on the page and viewing properties or the frame source (depending on your browser).

I'm a member. How do I register online?

You can begin by clicking the link above or by clicking "Buy Tickets" on <u>our homepage</u>. You can also click the camp you wish to register for on <u>our calendar</u> and click "Sign Up!" **You must log in FIRST** to access the camps for early registration and to receive your discount. After you log in, you can select your grade level, add your camp(s) to your basket, and check out.



I'm not a member, how do I register online?

You can also begin by clicking the link above or by clicking "Buy Tickets" on <u>our homepage</u>. You can also click the camp you wish to register for on <u>our calendar</u> and click "Sign Up!" The sign up will take you directly to your camp where you can select which week you'd like to come, add it to your basket, and check out. You can add other camps by selecting the grade level on the left side. You can also become a member (which will automatically apply your member discount and give you access to early registration) during this time. You will be prompted to sign into your account or create a new one before you check out. Make sure you use a valid email address as this will be our point of contact to you for summer camp.

What is the Balboa Park Camp Collaborative?

The Balboa Park Camp Collaborative Program allows your child to enjoy a full-day of camp in the Park. Register your child in either a morning or afternoon camp here ATtheNAT and the opposite camp with one of the participating institutions and your child will be supervised all day. Campers will be escorted to their afternoon camp after they enjoy their sack lunch with counselors. To participate in the program register your child for a morning and afternoon camp and be sure to mention the Camp Collaborative Program at registration to each institution. Click here for a schedule of camps and participating institutions.

What is the instructor to camper ratio?

The instructor to camper ratio is approximately 1:5. Each camp has one adult instructor, one camp assistant, and two or three camp aides. Our camp assistants and aides are often high school or college students. Pre-K–K camps have a capacity of 15 campers per camp. The 1st–2nd and 3rd–5th grade camps have a capacity of 20 campers per camp. The Museum's Education staff provides additional supervision and support when the camps leave the Museum for an exploration through Balboa Park, visit to the Zoo, or a nature hike. All instructors and volunteers working with children at the San Diego Natural History Museum have completed a background check.

Is there a snack provided?

Snacks are not provided. Each camper needs to bring a snack to camp every day. Campers who are spending a full day in Balboa Park camps need to bring a lunch each day as well. If a child forgets his/her snack, we will have something available. Please make sure to list **all** allergies and intolerances on your child's Emergency Release Form.

What is the cancellation policy?

There is a \$10 cancellation fee per camper per camp. You will receive a credit voucher for the remaining balance that can be used towards admission, membership, or future camps. Cancellations must be made with at least seven days' notice prior to the start of camp. Please contact the Education Department by phone or email to cancel your camp. Camps are considered cancelled until you have received an email response confirming the cancellation.

No credit vouchers will be given for cancellations made within seven days of your camp's start date. A full refund will be given for any camp canceled by the Museum. Please allow up to 30 days for processing of a refund.

What if my child is sick or can't make it to camp?

Please contact the Education Department or Customer Service Department by phone (619.255.0210 or 877.946.7797) or email as soon as possible. If you know in advance that your child will be missing a day of camp, you can also let us know in person (i.e. letting your child's instructor know that he/she will be gone the next day).

What if I am running late to pick up or drop of my camper?

Please notify the Education Department or Customer Service Department at 619.255.0210 or 877.946.7797 as soon as you are able to do so. If you arrive later than 10 minutes after the program starts/ends, please report to the North Admissions Desk to pick up/drop off your child. If you are picking up your child please have your identification ready.

Note: if you are more than 15 minutes late, a \$10 late pick up fee will be assessed.

Where do I park?

Parking is free in Balboa Park. You may park in any of the lots or on the street after 9 AM. Parking can be a challenge, especially in the afternoon, so plan to arrive early to find a space on the first day

of camp. For the remainder of the week, you will be able to drop off and pick up your child at the turn around at the south end of the lot on the east side of the Museum.

What if I need to pick up my child early from camp?

Please let your child's instructor know at drop off or alert the Education Department in advance by phone or email if you need to pick your child up early. The sooner we know, the easier it is to make arrangements for pick-up. If you realize after the start of camp that day that you will need to pick your child up early, please call the Education Department or Customer Service Department (619.255.0210 or 877.946.7797) to make arrangements.

What if I need someone else to pick up my child?

Please make sure to fill out Camp Release Form with the person's name (as listed on their ID) and the phone number they can be reached at during camp hours. A photo I.D. will be requested upon pick-up. If your camper is carpooling with another camper, please make sure to add that camper's parent(s) to the Camper Release form. If your plans change during the week, please call authorize the new person at drop-off or call the Education Department at 619.255.0210 or 619.255.0196 or the Customer Service Department at 877.946.7797 to notify us of who will be picking up your child that day. We will not release a child to someone who is not on the Camp Release Form (this includes parents).

What does my child need to bring?

Please provide a snack and drink for your child. Each camp takes a snack break. If your child will be collaborating with another Museum for a full day of camp please pack a sack lunch. Children should wear comfortable play clothes that can get dirty and wear closed-toe shoes (NO sandals). We recommend hats and a jacket or sweatshirt on cool days. We highly recommend sunscreen be applied each day before you arrive at the Museum.

Do you have a photo policy?

The San Diego Natural History Museum reserves the right to photograph program participants for publicity purposes. By entering the Museum facility and/or participating in a Museum activity or event, you consent and authorize without restriction or compensation to the possible use of you and your accompanying group's image for future media or marketing. You will be asked to initial your agreement to this policy on the Emergency Release Form. You may opt-out of this policy by not initialing the line on your Emergency Release Form.

My child's friend/cousin/sister is going to camp too. How can I make sure they are in camp together?

For the most part, if they are signed up for the same camp, at the same time, during the same week – they will automatically be in camp together. Check with each other (i.e. "Did you sign up for morning or afternoon? Which week are you going?). That being said, you can always let us know too—on your Camper Release Form make note of the other camper's name (and authorize the other camper's parent(s) for pick up). This will be especially important the week of June 10 as there are **two** Digging Into Dinosaurs camps at the same time.

My child has a food allergy/medical condition. How does the NAT handle medical issues?

First and foremost, let us know. Please note all allergies, intolerances, and medical issues on your child's Emergency Release Form. If medication is necessary at camp, please indicate the directions on your form as well as in the bag with the medication the week of camp. We've had many cases of nut allergies, dairy allergies, asthma, etc... over the years and we have First Aid/CPR certified staff. As an example, with food allergies specifically, we will keep the children separate and hands are washed if snacks may pose an issue (e.g., John is allergic to nuts and Susie brought a PB&J). If your child's allergy is not limited to ingestion, please let us know as well in case a craft or art project may require a volunteer's assistance (e.g., gluten in a dough).